



Attorney Docket No. OIC0103US

JRW

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Maria Theresa Barnes-Leon; Nardo B.  
Catahan Jr.; Shailendra Garg;  
Ramaswamy Sundararajan

Serial No. 10/809,927

Filing Date: March 24, 2004

Title: Service Request Common Object

Group Art Unit No.:

2142

Examiner:

Unassigned

**POWER OF ATTORNEY**  
**AND REVOCATION OF PREVIOUS POWERS**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

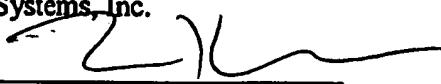
Sir:

The undersigned, on behalf of Siebel Systems, Inc., a Delaware corporation having a place of business at 500 Oracle Parkway, M/S 5OP7, Redwood Shores, CA, 94065, certifies that to the best of its knowledge and belief it is the assignee or is entitled to ownership of the entire right, title, and interest in and to the above-referenced patent application by virtue of an Assignment filed August 3, 2004, and recorded in the Patent and Trademark Office at Reel 015655, Frame 0712, and represents that the undersigned is a representative authorized and empowered to sign on behalf of Siebel Systems, Inc., which hereby revokes all powers of attorney previously given and appoints the following attorney(s) and/or agent(s):

**all practitioners associated with Customer No. 60975**

with full power of substitution and revocation, to prosecute this application and to transact all business in the Patent and Trademark Office connected therewith. Send all future correspondence to the address associated with Customer No. 60975.

Assignee of Interest:  
Siebel Systems, Inc.

By: 

Name: Roger Kennedy

Title: Chief Patent Counsel

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Oracle Matter No.: SIEB220/01US